

Security & Privacy Statement

ENVY Website Privacy Policy

1. General

ENVY Jewellery Pty Limited. (ENVY) respects the privacy of every individual who visits our web sites and online areas, or purchases ENVY Jewellery products on-line. ENVY Jewellery is concerned to protect the security of personal information supplied to us. This information includes your name, street and email addresses, billing information and any other personal information you provide to this site. This statement of our privacy policies outlines:

- the information ENVY Jewellery will collect;
- how we will use that information;
- Disclosure of that information;
- Security of that information;
- what to do if you want ENVY Jewellery to remove your personal information collected or stored during previous visits to ENVY Jewellery Websites;
- Children's privacy;
- What else you should know;
- Our legal liability to you under this policy; and
- How to contact us.

Site information and policies are subject to change from time to time. We encourage you to check our policies regularly.

2. Use of Personal Information

ENVY may collect or retain information about you personally (that is, for example, your name, address, telephone number, or email address). If you do not want any personal information collected, please do not submit it to us. If you have already submitted this information and would like for us to remove it from our records, please contact us at the email address listed at the bottom of this policy statement. We will use reasonable efforts to delete your information from our existing files.

If you do provide us with personal information, we may retain and use that information for the following purposes. First, we may store and process the information to better understand your needs and how we can improve our products and services. Second, we may retain information about your previous purchases of ENVY Jewellery products in order to customise our website services for your future visits to the site. Third, we may use the information to contact you about products and services offered by third parties that we consider may be of interest to you.

Your e-mail address or other information will not be provided to any third party without your prior consent except in the following circumstances:

To third parties directly involved in helping us complete the transactions and deliver orders requested by you;

To protect or defend our rights or property or implement our terms of use;

If we are required by law to do so; or

As otherwise outlined in this policy.

3. Security of your Personal Information

Unfortunately, no data transmission over the internet can be guaranteed to be secure. While we strive to protect your personal information, we cannot ensure or warrant the security of any information you transmit to us or receive from our online products or services. These activities are

conducted at your own risk. Credit Card information is among the most sensitive and important data that this site collects. We operate secure servers to minimise the risk of unauthorised use of such information. Credit Card information that is transmitted via our servers is encrypted in accordance with the highest standards.

You are urged not to send credit card information through unsecured email. The information you provide to us is kept in a secure environment accessed only by authorised people.

4. Children

The safety of children is very important to ENVY.

Children should always ask a parent before sending information over the Internet. While ENVY Jewellery makes every effort to protect children, it is ultimately the responsibility of parents and guardians to monitor children's internet usage.

If a parent or guardian of a child who has provided us with such information would like the information deleted from our records, he or she should contact us at the email address or phone number listed at the bottom of this policy statement. We will delete the child's information from our existing files.

5. Technical Information Collected Automatically

In some cases, we may collect certain technical information, which does not allow us to identify you personally, pertaining to your use of our website. For example, on the Web such information may include the type of Internet Browser or computer operating system that you are using and the domain name of the website from which you linked to our site or advertisement. This type of information identifies machines only, not persons.

6. What else should you know

Remember to close your browser when you have finished your user session. This is to ensure that others cannot access your personal information. You are responsible for access to and security of your own computer.

Whenever you voluntarily disclose information over the internet (for example, in a chat site) this information might be collected and used by others. This policy does not protect any information you post to any public forum within our site.

You are ultimately responsible for maintaining the secrecy of your username, password and other account information. Please be careful and responsible when you are using the internet and this site.

7. Legal Liability

By using this site, you agree to certain releases and disclaimers. These releases and disclaimers extend to matters arising out of this privacy policy. You are encouraged to read our disclaimer and legal notices.

8. Whom to Contact

If you have submitted information about yourself through an ENVY Jewellery Website or interactive advertisement, and you would like us to correct or delete that information from our records, please send an email to customerservice@ENVY.com.au. We will make reasonable efforts to delete your personal information from our existing files.